



December 9, 2009

Dear Recycling Customer:

I would like to invite you to ***Recycle More!***

Beginning January 4, 2010, you can put corrugated cardboard and boxboard in your recycling tub along with tin cans, aluminum, #1 & #2 plastic bottles and various papers. **Glass will no longer be accepted from your recycling tub**, but will be collected at the many drop-off sites in the greater Lansing area.

We are converting to what is known as a "single-stream" recycling system. This moves the sorting of materials from street-side to our recycling center. It also allows for the use of a compaction truck with greater capacity. This is the type of truck you are familiar with from trash collection.

I know I generate a great deal more waste corrugated cardboard and boxboard in my house than glass. According to the U.S. Environmental Protection Agency (EPA), more than 30 percent of the typical household waste stream is made up of cardboard, boxboard, and other papers.

While you may find it disappointing for the collection of glass to be limited to drop-off locations, it is important for safety and product quality. If combined in a compaction truck, glass would be crushed, creating a safety risk to workers, as well as becoming embedded in other recyclables and reducing the material value.

As I expect you will be taking us up on this invitation to recycle more, you may find that your recycling tub isn't large enough to hold everything. If you find this to be the case, I would offer a couple of suggestions.

1. Break down corrugated cardboard and stack it beside your recycling tub.
2. Set out extra recycling in a recyclable container such as a cardboard box. Our associates will pick up the box and recycle it, too!
3. Use your own containers to transport more recyclables to the curb. Just be sure they are clearly labeled so they don't get recycled or thrown away accidentally. If you are using a non-commercial grade container, be aware that it will not be as durable. Although our drivers handle your containers carefully, Granger cannot be responsible for damage to containers that are not made to withstand harsh winter conditions and wear and tear.

Sincerely,

A handwritten signature in black ink, appearing to read "S. L. Reed". The signature is fluid and cursive.

Steve Reed
Chief Operating Officer
Granger Container Service, Inc.

P.S. To find a location to recycle glass near you, visit our Web site at www.grangernet.com.